

Moon Dreamers – Covid 19 Policy



In accordance with UK Government Guidance September 2020

Moon Dreamers agrees that in line with Government guidance business activities should only take place where we can establish social distancing, safe systems of work, and suitable protection measures for customers/staff and good disinfecting procedures for equipment.

All Payments must be made electronically in order to comply with the non-contact guidance that is currently advised.

Teepee hire is only to be used in one room within the household and should not be moved between rooms after installation.

Use of the hire equipment must be for a maximum of 6 following guidelines coming into place from 14th September and you are responsible to adhere by those rules.

Cross contamination between households will be eliminated by introducing a rest period of 3 days/72 hours between hire and additional cleaning before and after use.

Adequate PPE, namely gloves and a mask, will be worn on delivery and collection by staff from Moon Dreamers

Equipment will be thoroughly cleaned /disinfected before it can be rehired. (additional notes on cleaning are available in Method statement and our risk assessment)

Soft furnishings will be washed at 60 degrees. Duvet cover and sheets for sleepovers will be washed and placed in a fastened bag 72hrs prior to delivery. *Customers must supply their own pillows*

The client must notify Moon Dreamers in advance of delivery if there are any members of the household who have tested positive for Covid 19 or are presenting with symptoms in the run up to hire or during hire. Moon Dreamers will also notify the hirer if at any point any members of our household become unwell with any symptoms of covid 19 and reserve the right to cancel the hire if this situation arises. This policy is in addition to the standard risk assessment and terms of hire which must be agreed to prior to hire.